

THE IDEAL SELF CHECK IN KIOSK FOR YOUR HOTEL

CONCEPT

Standing in a line to the hotel front desk while looking after your luggage is greatly annoying and irritating, which is a fact that almost everyone can relate to. As much as we understand that the hotel receptionist is doing his or her best, we tend to get a little tired after waiting for some time for us to get checked in to the room(s) and we mostly wonder whether there would have been a simpler and easier way for the check-in process so as not to get tired of waiting for one's turn.

For clearing issues like the above scenario, we introduce a next generation check-in process, ie, the Self based KIOSK check-in for hotels. These KIOSKs are the devices which speeds up the entire check-in process to a hotel or resort thereby reducing the waiting time at the reception. The guests could manually enter the booking ID number into the KIOSK system and proceed further for scanning the ID card(s) and selecting the room and the room key(s) through a key dispenser which is connected to the KIOSK system thereby reducing manual works which also implies to accurate data entry as the customer themselves enters their data into the system thus reducing manual typing errors. Also the hotel could use their manual labor in a more efficient way.

The entire process just takes upto maximum of 2-4 minutes of time and customers themselves could verify the entire details. From a hotel's perspective, they could add additional features into the KIOSK system so that the customers can have payment options, room change or upgrade options and also booking restaurant table for the next day meal timings etc.



Features of our Self Check IN KIOSK

- ▶ Automate the entire check in process thereby saving both time and money
- ▶ Reduce the queue at the reception thereby saving a huge amount of time during the check in process
- ▶ Ensures accuracy of data as customers themselves are entering the details
- ▶ Provides a sophisticated feel for the guest
- ▶ Ensures free marketing and advertising opportunity for the hotel as they can display ads in the KIOSK screen regarding the hotel features or facilities offered, nearby tourist attractions,
- ▶ Ensures data security as all the data is stored in the local/cloud server managed by the hotel
- ▶ Option for auto capturing of ID card details which are scanned from the guest's ID cards using our well developed OCR engine
- ▶ Enables auto pushing of the entire details to any PMS registration forms or to any government websites like FRRO (C-form)
- ▶ Auto generation of room keys after successful check in
- ▶ Option for providing feedback after the check in process has been completed and regarding the facilities or offers provided by the hotel
- ▶ Less human interaction and manual labor required from the hotel's end as the process is completely automated
- ▶ Entire process is Safe, Secure & Precise

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